



07/28/2005

RHOLLIDAY

**Transaction**

Ref No.: 4323209 Contact Type:Complaint Source:Consumer TCS? Y

Comments: I have a cover letter and approx. 65 pages of backup documentation I want to mail to you. Please call me to leave the proper address where I can send it. Until then, here is a summary:

I believe RMR and its 'authorized dealers' on the web are committing fraud by deceptively marketing RMR's detectors/jammers as "best" on the market. However, my research (which I'd like to mail to you) reveals the following:

In field tests, RMR units:

1. FAIL to jam (or scramble) radar (or laser) at all.
2. compare very poorly w/ other premium-priced detectors such as Escort 8500, Valentine One, and Bel 985 -- i.e., RMR units are not even good radar detectors, much less in the cream of the crop, or "best" as they advertise.

After learning this, and having my unit briefly fail, I asked RMR for a refund, not an exchange (under its 3-yr. Warranty period). They naturally declined. But why would I want another of their BOGUS products which don't/can't perform as advertised?

I would like 1) a refund of my \$270, and 2) for the FTC and TX Attorney General's office (to which I will mail my documentation tomorrow) to enforce Truth-in-Advertising laws with RMR, generally force them to clean up their incredibly deceptive marketing act, or to close them down -- all so others won't be swindled as I have been.

Again, please call me to discuss and provide a Washington D.C. address where I can submit the rather full documentation behind my accusation. Thanks.

Created By: DCRASE Created Date: 04/20/04  
Updated By: Updated Date:  
Org Name: PUBLIC USERS - CIS  
Amt Requested: 269.95  
Amt Paid: 269.95 Payment Method: MasterCard Credit Card  
Agency Contact: Internet Complaint Date: 04/19/04  
Initial Contact: Internet Web Site Transaction Date:

Initial Response:

Product/Service: Computers: Equipment\Software

Statute/Rule: FTC Act Sec 5 (BCP)